

# 10 reasons to trust your hearing care to Basin Audiology

## Owned and operated by an audiologist

Helping people with hearing and balance problems is our ONLY mission. The practice was founded by Dr. Du Brey in 1988 and provided consistent high quality care to residents of Klamath and Lake County for over 20 years. During this time there were many audiologists and dispensers who stayed for a time and left our community. They didn't share the commitment to you Dr. Du Brey made when he came to Klamath Falls. You wouldn't want your doctor to leave every few years and you don't want your audiologist to leave either!

## A lifelong commitment to education

Dr. Du Brey completes over 20 hours a year of continuing education. This enables him to stay current on the latest techniques and technologies as they occur. You'll get the same type of state-of-the-art care offered in larger metropolitan centers without leaving Klamath Falls. In 2004 he completed his Doctorate in Audiology through the Arizona School of Health Sciences. As the field of audiology expanded, Dr. Du Brey recognized it was necessary to upgrade his credentials. You benefited from this as well because he added new services for you!

## We work with your physician

If your examination shows that your hearing loss would benefit from medical or surgical care, Dr. Du Brey will make sure that you receive it. Timely and accurate reports will be sent to your physician to make sure they're included in the process. If your hearing problem requires amplification, rest assured Dr. Du Brey will deliver the care.

## State-of-the-art-laboratory

We give you one of the most thorough exams you'll ever have. Our exams include advanced tests and procedures you may not find elsewhere in the area. These tests measure not only how well you hear sounds, but also how well you understand speech in background noise

## A live voice answers your phone calls

You'll talk to a real person when calling during working hours. There is NO answering machine on during the day. You won't wait for days hoping someone returns your phone call. We see emergencies the same day. Dr. Du Brey returns calls everyday—sometimes it's the last thing he does before going home.

## Affordable fees and efficient billing

Our competent staff direct bills most insurances so that

you don't have to worry about all the "paperwork." You have experts on staff to determine how your health care benefits apply for diagnostic and hearing aid related services.

## Friendly and knowledgeable staff

Our newest staff member has been with us for OVER 7 years. That means you'll see the same helpful and friendly faces when you're in the office! You will get to know the staff and the staff will remember you—we promise! Our staff also takes online courses and travels for continuing education to stay current.

## Convenient location near Sky Lakes Medical Center

In 2008 we completed a new building to provide you easier access. All offices are located on the first floor of the building and you can park-up next to the building.

## Great hours

Our office is open daily from 9 AM through 5 PM. We're open during lunch and there is always a staff member available to answer your questions. Weekend and evening appointments are available by special arrangement.

## A full service follow-up program

It's part of every new hearing instrument we provide and includes our personal guarantee of satisfaction. (*see the office brochure for detailed information*)



**Louis Du Brey Au.D.**

**Doctor Of Audiology**

**Graduate:** Au.D. Arizona School of Health Sciences

**Member:** A.D.A., A.A.A., ASHA,

B A S I N

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